

G-01551A-07-0504

ORIGINAL



0000074848

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

4700

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2007      65489

Date: 12/31/2007

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Rose

Harrison

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: [REDACTED]

Zip: [REDACTED]

is:

Utility Company:      Southwest Gas Corporation

Division:      Gas

Contact Name:      Cody McDermott

Contact Phone: [REDACTED]

Nature of Complaint:

12/31 DOCKET NO. G-01551A-07-0504

Enough is enough. The utilities get a rate hike, but the consumer gets no pay hike.  
How long do you think the consumer can afford to keep pace with the utility companies?  
The consumer can only make so many cutbacks. Now, it is the commissions responsibility to say no to another rate increase.  
Thank you for listening.  
Rose Harrison  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

12/31  
December 31, 2007

RE: SOUTHWEST GAS CORPORATION

Dear Ms. Harrison:

Your email regarding the Southwest Gas Corporation ("SGC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the SWG application.

The concerns raised in letters and emails received from customers will assist the Commission in the

Arizona Corporation Commission  
**DOCKETED**

DEC 31 2007

DOCKETED BY

[Signature]

DOCKETED

2007 DEC 31 12:14

RECEIVED

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Trish Meeter  
Consumer Analyst  
Utilities Division  
\*End of Comments\*

**Date Completed:** 12/31/2007

**Opinion No.** 2007 - 65489

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